

## Summary

Design leader with 20+ years of experience translating complexity into elegant, accessible user experiences across consumer and enterprise products. Passionate advocate for inclusive design and usability. Proven track record establishing design systems, and driving strategic product decisions through cross-functional collaboration with engineering, product, research, and leadership. Deep passion for simplifying complexity and creating products that users love.

## Experience

*Prev-June 2012 jobs are available upon request.*

### LeanDNA

Principal Product Designer | Oct 2023-Apr 2026 • Lead Product Designer | Aug 2022

- Led design system creation and implementation across core application, AI tools, and multiple products, establishing unified design language that accelerated feature development and ensured consistency across user touchpoints.
- Spearheaded comprehensive user research initiatives with direct collaboration across product, engineering, and executive teams; translated complex business requirements into intuitive, user-centered solutions.
- Initiated and managed annual company Hackathon, fostering design innovation and cross-functional collaboration while identifying new product opportunities and design patterns.

### CoSell

Lead Product Designer | Jul 2021-Aug 2022

- Defined and implemented comprehensive design system for warm-outreach sales platform; directly translated founder vision into user-centered product through iterative design sprints and rapid prototyping.
- Led product design evolution from concept to launch, collaborating closely with founders and engineering to balance business goals with user needs in a fast-moving startup.

### AppSumo

Lead Product Designer, UX Manager | Sept 2020-Jul 2021

- Built and mentored UX team from ground up; created design system and partner portal, establishing scalable design processes and standards across organization.
- Established design team culture focused on craft excellence, user-centered thinking, and cross-functional collaboration with product and engineering leadership.

### WP Engine

Senior Product Designer | Aug 2017-Aug 2020 • Lead Product Designer | Sept 2020

- Led UX strategy and product design for customer portal across six engineering teams; owned end-to-end design from research and strategy through interaction design and detailed specification.
- Architected new design system with emphasis on accessibility compliance and inclusive design; drove organization-wide adoption and education on design standards and best practices.
- Led Employee Resource Group (ERG) initiatives; actively shaped company culture and contributed to diversity and inclusion efforts at leadership level.

## Schoolology

Senior Product Designer | Oct 2016-May 2017

- Led user experience and interface design for data analytics platform; conducted in-depth user research and interviews with school administrators, instructors, and students to understand complex workflows.
- Translated stakeholder research into clear user-centered design direction; simplified complex analytics workflows for diverse user groups with varying technical expertise.

## HomeAway, Inc. (VRBO, Expedia)

Senior UX Designer | Jun 2012-Sept 2016

Designed and optimized owner/supplier-side product experiences, focusing on supporting property management workflows and improving host satisfaction and platform adoption.

## BedandBreakfast.com (division of HomeAway, Inc.)

User Experience & Marketing Designer | Jun 2012-Jul 2014

- Designed end-to-end user experiences across B2B and B2C products including supplier portal, commerce platform, product pages, and checkout flows; collaborated closely with marketing to ensure design excellence across commercial touchpoints.
- Design of complex payment and transaction flows, working with cross-functional teams to balance user experience with business requirements and conversion optimization.

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## Skills

### Product design

Agile  
Design systems  
Interaction design  
Information architecture  
Rapid prototyping  
Strategy & vision  
User interface design  
User research  
User testing & validation  
Web Accessibility (WCAG)

### Tools

Adobe Creative Cloud  
Claude Code  
Cursor  
Figma  
GitHub  
HTML & CSS  
Jira  
Pendo  
Wordpress

### Leadership

Management  
Mentoring  
Design leadership  
Cross-functional collaboration

### Languages

Mandarin Chinese

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## Education

### Washington University in St. Louis

Bachelor of Fine Arts, Visual Communications | 2005  
Minors in Psychology and Anthropology  
Dean's List | 2001-2005

### Deque University

Web Accessibility